



Freedom of Information Request Reference N°: FOI 000152-21

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 14 January 2021 which you sought access to the following information:

1. *"If your organisation uses data analytics, please confirm whether dedicated applications / dashboards were created to support your force's response to the pandemic. If so, please detail for which use cases apps were developed:*
 - o Crime forecasting*
 - o Geo-mapping crime*
 - o Community Covid-19 cases*
 - o Employee Covid-19 cases*
 - o Isolating employees*
 - o Predictive analytics*
 - o Other, please state*
 - o We did not create dedicated application/dashboards*
2. *Does your data analytics software leverage machine learning capabilities?*
3. *Is your police force part of a multi-agency integrated network that shares data for analysis with other organisations in this network? If so, please confirm which agencies you share data with (i.e. other police forces, hospitals, social services, fire services etc.)*
4. *Do you have a data literacy programme? If so, how many employees within your police force take part in data literacy training?*
5. *Which roles within your police force is the data literacy programme made available to? (select all that apply):*
 - o Police Officers*
 - o Detectives*
 - o Community Support Officers*
 - o Human Resources*
 - o Call Controllers/Handlers*
 - o Criminal Analyst*
 - o Senior Leaders (Chief Constable, Chief Superintendent etc.)*

- o Business Intelligence/Analytics*
- o Other, please state”*

Response to your Request

The response provided below is correct as of 21 January 2021

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

1. The Constabularies Strategic, Business & Operational Services Department (SBOS) developed a COVID demand Power Business Intelligence (BI) dashboard to provide a level of crime forecasting and predictive analysis. The Constabularies are able to geo-map crimes using the dashboard, but have other software to map crimes as part of its analytical role.
2. The Constabularies data analytics software does not leverage machine learning capabilities.
3. The analytical department (SBOS) provides data to partners to inform multi-agency dashboards. The department works across both Norfolk and Suffolk Constabularies so the data is available to both forces. The data shared with other organisations included the Police & Crime Commissioner, social services, council and health partners.
4. The Constabularies do not have a data literacy programme.
5. N/A

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700