



28th January 2019

Freedom of Information Request Reference N^o: FOI 000080/19

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 4th January 2019 in which you sought access to the following information:

I would like answers to the questions below to be provided to me via email.

- 1 Do you use any public cloud services?
 - Yes
 - No

- 2 Do you use any of the following cloud services? (indicate all that apply) Microsoft Azure Amazon Web Services (AWS)
 - Google Cloud Platform
 - Other (please indicate)

- 3 Approximately what percentage of your IT infrastructure runs in the public cloud?
 - 0%
 - 1-25%
 - 26-50%
 - 51 -75%
 - 76-99%
 - 100%

- 4 What challenges did you encounter when moving to the public cloud (select all that apply)
 - Migrating certain applications
 - Lack of senior buy-in
 - Difficulty in proving ROI
 - Budget constraints
 - Licensing concerns
 - Compliance concerns
 - Security concerns
 - Lack of appropriate skills
 - Vendor lock-in
 - Not applicable

- 5 What are the current challenges you experience when it comes to procuring and managing IT? (select all that apply)
 - Keeping pace with technology advancement
 - Keeping up with government policies such as 'Cloud First'
 - Demands for an agile workforce
 - Pressures to reduce costs/lack of budget
 - Expectations of minimum business disruption
 - No central funding and non-negotiable supplier prices
 - Lack of appropriate skills supporting digital transformation

- Increase in threat from cyber-attacks
- 6 The Police National Enabling Programme (NEP) aims to help forces adopt new cloud-based technologies and move to a standardised IT model. Have you begun any projects under the NEP?
- Yes
 - No
 - Plan to within the next 12 months
- 7 What are the biggest benefits you expect to experience as a result of digital transformation and the National Enabling Programme? (select all that apply)
- Ability to collaborate and share data and services with other forces
 - Consistency and common standards in operations and outcomes
 - Scalable solution that can move at speed to meet demands
 - Improved security and defence against cyber-attack
 - Free resources to fight 'frontline' crime
 - Improve the reputation of police amongst general public
 - Ability to meet targets of the Policing Vision 2025
 - Other

Response to your Request

The response provided below is correct as of 10th January 2019.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Q1 The Constabularies do not use public cloud services.

Q2 Not relevant

Q3 Not relevant

Q4/5/7 These questions are asking for comment or opinion rather than information which is held by the Constabularies. The Constabularies are not obliged to respond to such questions and are not required to create information in order to respond to a request.

Q6 Yes

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700