

Freedom of Information Request Reference N°: FOI 000063-19

I write in connection with your request for information received by Suffolk Constabulary on the 7 January 2019 in which you sought access to the following information:

1. *“How many reports of domestic abuse made via 999 were received in each individual year from 2014 to 2018?”*
2. *How many visits occurred within 15 minutes of the 999 incident being reported in each individual year from 2014 to 2018?*
3. *How many visits occurred more than 24 hours after the 999 incident was reported in each individual year from 2014 to 2018?*
4. *How many murder investigations has your force launched where the murder was believed to be the result of domestic violence in each individual year from 2014 to 2018?*
5. *How many reports of domestic abuse made via 101 were received in each individual year from 2014 to 2018?*
6. *How many visits occurred within 15 minutes of the 101 incident being reported in each individual year from 2014 to 2018?*
7. *How many visits occurred more than 24 hours after the 101 incident was reported in each individual year from 2014 to 2018?”*

Response to your Request

The response provided below is correct as of 15 January 2019

Suffolk Constabulary has considered your request for information and the response is below.

A search has been completed of the Constabulary’s call system for all incidents recorded where the incident type includes ‘Public Safety - Domestic’. The information provided for question 1-3 and 4-6 relates to all calls received by the Constabulary and is not limited to grade A calls. For example the data will include those calls graded C or D where diary appointments are made at a later time, convenient to the caller.

Call response times will vary dependent on the grading of the call. Call response times are provided below noting that grade C and D calls do not have a target response time.

| | |
|---------------|--------------|
| Grade A Urban | – 15 Minutes |
| Grade A Rural | – 20 Minutes |
| Grade B | – 60 Minutes |

The following caveats apply to this information:

Firstly, calls are categorised based on the initial information provided by the caller. At times this is not a true reflection on the actual incident or subsequent crime recorded. For example some incidents are opened as Public Safety – Domestic but actually this relates to a domestic non-crime (therefore not necessarily abuse) and likewise the call could relate to siblings which are not a domestic under the definition.

Secondly, in Suffolk an incident is opened against the substantive criminal offence. For example a domestic assault may be opened as an assault rather than a domestic. Therefore domestic related offence data may be significantly higher than the number identified within the call data as a direct result.

In either case above, this may create disparities around the initial incidents.

1. The total number of 999 calls received that are recorded as being domestic related, is as follows:

| Year Recorded | Total |
|--------------------|---------------|
| 2014 | 2,817 |
| 2015 | 2,969 |
| 2016 | 3,437 |
| 2017 | 3,075 |
| 2018 | 3,010 |
| Grand Total | 15,308 |

2. The number of calls attended by officers within 15 minutes of the 999 incident being reported is provided below, noting the data relates to calls of all grades.

| Year Recorded | Total |
|---------------|-------|
| 2014 | 1,778 |
| 2015 | 1,957 |

| | |
|--------------------|--------------|
| 2016 | 2,089 |
| 2017 | 1,739 |
| 2018 | 1,678 |
| Grand Total | 9,241 |

3. The number of occasions an officer attended more than 24 hours after the 999 incident was reported is provided below, noting the data relates to calls of all grades and will include those that resulted in a diary appointment being made with the caller.

| Year Recorded | Total |
|--------------------|------------|
| 2014 | 68 |
| 2015 | 76 |
| 2016 | 116 |
| 2017 | 124 |
| 2018 | 164 |
| Grand Total | 548 |

4. The Constabulary has a total of 7 domestic related homicides recorded during the 2014 – 2018 calendar years, as follows:

| Year Recorded | Total |
|--------------------|----------|
| 2014 | 1 |
| 2016 | 1 |
| 2017 | 3 |
| 2018 | 2 |
| Grand Total | 7 |

5. The total number of domestic related calls to the 101 number, are as follows:

| Year Recorded | Total |
|--------------------|--------------|
| 2014 | 1,487 |
| 2015 | 1,256 |
| 2016 | 1,114 |
| 2017 | 975 |
| 2018 | 1,073 |
| Grand Total | 5,905 |

6. The number of occasions an officer attended those calls referred in question 5, within 15 minutes of the 101 incident being reported, is as follows:

| Year Recorded | Total |
|----------------------|--------------|
| 2014 | 472 |
| 2015 | 379 |
| 2016 | 249 |
| 2017 | 229 |
| 2018 | 172 |
| Grand Total | 1,501 |

7. The number of occasions an officer attended the calls referred in question 5 more than 24 hours after the 101 incident was reported, is as follows:

| Year Recorded | Total |
|----------------------|--------------|
| 2014 | 137 |
| 2015 | 146 |
| 2016 | 175 |
| 2017 | 221 |
| 2018 | 310 |
| Grand Total | 989 |

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;
<http://www.opsi.gov.uk/>

Suffolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.



Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Suffolk Constabulary to review their decision.

Ask Suffolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Suffolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Suffolk Constabulary that you are requesting a review within 40 working days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700