



4th June 2018

Freedom of Information Request Reference N^o: FOI 001765/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 18th May 2018 in which you sought access to the following information:

- 1 How many of the force's vehicles have been damaged by potholes in 2015, 2016, 2017 and 2018 so far? Please break the data down by calendar year.
- 2 How many vehicles does the force own in total?
- 3 What was the total cost of pothole damage to the force's vehicles in 2015, 2016, 2017 and 2018 so far? Please break the data down by calendar year.
- 4 How many of the force's vehicles had to be written off due to pothole damage in 2015, 2016, 2017 and 2018 so far? Please break the data down by calendar year and vehicle type.
- 5 Please provide an itemised list of the force's vehicles damaged by potholes in 2015, 2016, 2017 and 2018 so far. For each incident please indicate vehicle type (eg motorbike, patrol car etc), cost, calendar year the incident was recorded and summary.

Response to your Request

The response provided below is correct as of 30th May 2018.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Q1

Year	Number of vehicles damaged by potholes
2015	2
2016	2
2017	3
2018	10

Q2 The Constabularies have a total of 1,150 vehicles.

Q3

Year	Cost of damage caused by potholes
2015	£305.45
2016	£216.13
2017	£1,428.23
2018	£2,191.37

Q4 No vehicles have been written off due to pothole damage.

Q5

Year	Cost	Vehicle Type	Type of Incident
2015	£125.15	Unmarked Non-Response (Suffolk)	Pot Hole
2015	£180.30	Marked Non-Response (Norfolk)	Pot Hole
2016	£120.50	Marked Response (Suffolk)	Pot Hole
2016	£95.63	Marked Response (Norfolk)	Pot Hole
2017	£1,101.35	Marked Traffic (Suffolk)	Pot Hole
2017	£203.97	Marked Non-Response (Norfolk)	Pot Hole
2017	£122.91	Marked Operational Van (Norfolk)	Pot Hole
2018	£514.51	Unmarked Response (Norfolk)	Pot Hole
2018	£433.85	Hire Vehicle (Norfolk)	Pot Hole
2018	£105.83	Hire Vehicle (Norfolk)	Pot Hole
2018	£265.31	Marked Non-Response (Norfolk)	Pot Hole
2018	£87.02	Unmarked Non-Response (Suffolk)	Pot Hole
2018	£148.93	Marked Response (Norfolk)	Pot Hole
2018	£112.59	Marked Response (Norfolk)	Pot Hole
2018	£106.35	Marked Traffic (Suffolk)	Pot Hole
2018	£264.85	Marked Response (Norfolk)	Pot Hole
2018	£152.13	Marked Response (Suffolk)	Pot Hole

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700