



Freedom of Information Request Reference N°: FOI 000850-18

I write in connection with your request for information received by Suffolk Constabulary on the 2 March 2018 in which you sought access to the following information:

“Details of all ASB complaints made to the police about any residents of Walsham Road, Wattisfield, IP22 1NZ over the last 10 years. Details to include dates, nature of complaint and police action taken.”

Response to your Request

The response provided below is correct as of 9 March 2018

Suffolk Constabulary has considered your request for information and the response is below.

The Constabulary is unable to confirm whether there were any reports of ASB specifically concerning the residents of Walsham Road, Wattisfield. In order to confirm the identity of the caller or to whom the call was regarding would require the data to be interpreted, which would not be reliable and is also not a requirement of the Act.

Suffolk Constabulary is unable to search for information prior to 2014 due to a change in call handling system in November 2013, resulting in information contained within the legacy system being unsearchable.

The Constabulary has therefore completed a search for all calls made in the location of IP22 1NZ for the period 1 January 2014 – 28 February 2018.

A total of 3 calls were located that had an event marker of ‘ASB’, during this time frame. Please note that there may be additional calls that do not have such a marker. The information is as follows:

2014	– Loud Music	– Police attended, no action
2014	– Verbal Abuse	– SNT dealt, No action
2015	– Harassment, Non Crime	– No further action

A full copy of the Freedom of Information Act (2000) can be viewed on the ‘Office of Public Sector Information’ web-site;

<http://www.opsi.gov.uk/>



Suffolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.



Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Suffolk Constabulary to review their decision.

Ask Suffolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Suffolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700