



Freedom of Information Request Reference N^o: FOI 000810-18

I write in connection with your request for information received by Norfolk and Suffolk Constabularies on the 28 February 2018 in which you sought access to the following information:

1. *“Does your police department use body-worn cameras (BWC)s?”*
2. *How long has your police force been using BWCs?*
3. *How many BWCs are in deployment currently?*
4. *How many BWCs have been reported defective?*
5. *Which company did you procure the BWCs from?*
6. *How much was the total amount spent on BWCs and systems?*
7. *How long is the contract of use for the BWCs, and do you have replacement cycle in place?”*

Response to your Request

The response provided below is correct as of 28 February 2018

Norfolk and Suffolk Constabularies have considered your request for information and our response is below.

1. Suffolk and Norfolk Constabularies do use body-worn cameras (BWC)s.
2. The first cameras were deployed on the 30th of May 2017
3. The Constabularies have approximately 1600 BWCs, which changes with establishment moves.
4. The number of BWVs delivered defective from the supplier is under 1%, however we have replaced around 2% of devices, which includes when officers break them during operational duty.
5. The Constabularies use Reveal Media
6. The Constabularies have spent approximately £2 million on BWCs and systems.

7. There is no contract with the supplier in place as it is perpetual; however we have a 4 year technical replacement program.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700