



SUFFOLK CONSTABULARY

FREEDOM OF INFORMATION REQUEST

REQUEST NUMBER: **FOI Request 000075-17**

REQUEST DETAILS:

"On the Following days

16th December

23rd December

31st December

From: 18.00hrs to 06.00hrs

What was the total number of calls that were made to police be that on 101, 999 or from any other system, e.g. CCTV camera operators, ambulance service, or fire service.

Please provide details for all calls e during the above period

By details I mean, what was the reason for person calling, what were they reporting, eg they is a man fighting in my bar, etc etc so, I have been assaulted, my phones been stolen, bouncers wont let me into a club etc etc etc

Please provide details of the number of assaults that your force dealt with, on the above dates and between the above times, regardless of the fact if any one was arrested, or suspect located, or any other issue

Between the above dates and times how many police officers, Special Constables, or Civilian Staff working in custody units, or patrol, or in any other location, were assaulted, for the purpose of this request assaulted is to include spat at, or having body fluids thrown at them.

INFORMATION ON REQUEST:

I am looking for details of incidents that relate to the night time economy so basically any incident that is drink or drugs related or happened on a public street or within a licensed premises that occurred over the 2 mad Fridays and the New Years Eve up to and including 06.00hrs on New years day."

RESPONSE:

Suffolk Constabulary has considered your request for information and our response is below.

This response is correct as of 2 January 2017



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In relation to your request for information and in accordance with Section 17 of the Freedom of Information Act 2000 (FOIA), this response serves as a formal notification of refusal for your request. Suffolk Constabulary does not hold, for the purposes of FOIA, the information you require in a retrievable format.

It is estimated that to attempt to retrieve all of the information you require would take a considerable amount of retrieval time, which would exceed 18 hours. This would exceed the appropriate limit for dealing with Freedom of Information requests, in terms of costs and therefore Section 12(1) of the Freedom of Information Act 2000 applies.

In respect part one of the request, a search has been made of the Constabulary's ORBi-TEL system, which provides the number of calls received by the Constabulary. The system does not however, provide any further breakdown for this.

It can be expected that the majority of the 999 calls will have had a call log created for recording purposes however; to extract the details of those would require a manual review of each one. This has therefore not been obtainable within the time constraints of the Act if we consider there were 539 999 calls received during the time frame requested, and at a reserved 3 minutes per record, it would take in excess of 27 hours to extract the data to answer all parts of this question alone.

Additionally, it is not possible to extract data relating to assaults on Constabulary employees in its entirety. There is an offence of Assault on Police however, this relates purely to police officers and the Special Constabulary. Assaults on Civilian Staff would be recorded within the other Assault offences and this would require a manual review of each to extract those that relate to a Constabulary employee. Please note that employment details are a non-mandatory field.

Section 12(1) of the Freedom of Information Act 2000 states that a Public Authority is not obliged to: "...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit." The Freedom of Information (Appropriate Limit and Fees) Regulations, defines the 'appropriate limit' for the Suffolk Constabulary as £450 and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17(5) of the Freedom of Information Act 2000, this letter serves as a refusal notice for this part of your request.

By requesting *all* information your request is too broad to be complied with within the £450 limit imposed on Freedom of Information requests.

Although excess cost removes the Force's obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative



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to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

The total number of calls received via the Constabulary's 999 and 101 telephone numbers, is as follows:

Date Range	999	101
16 th December 18:00 – 17 th Dec 06:00	183	191
23 rd December 18:00 – 24 th Dec 06:00	142	157
31 st December 18:00 – 1 st Jan 06:00	214	95

The total number of assaults recorded during this time frame is provided below, with a separate figure for the number recorded under the offence of 'Assault on Police'. Please note that the time refers to the time the offences were created on the system, as opposed to the time the offence actually occurred. Where a time is missing, the number has also been included.

Date Range	All Assaults	Assaults on Police
16 th December 18:00 – 17 th Dec 06:00	28	1
23 rd December 18:00 – 24 th Dec 06:00	22	4
31 st December 18:00 – 1 st Jan 06:00	26	1

Police forces in the United Kingdom are routinely required to provide crime statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the crime data. It should be noted that for these reasons this force's response to your questions should not be used for comparison purposes with any other response you may receive.

Please be aware that the information provided/researched from the 19 October 2015 has been extracted from the Athena crime system. The information provided is subject to change as processes are amended to ensure accurate and precise crime recording.