



29<sup>th</sup> January 2018

## Freedom of Information Request Reference N<sup>o</sup>: FOI 000062/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 3<sup>rd</sup> January 2018 in which you sought access to the following information:

For the period 1st October 2017 to 31st December 2017 can you please tell me how many drone/UAV related calls have been received by Norfolk Constabulary, with a breakdown of the nature of the incident, any action taken, and the month the call was received

### Response to your Request

The response provided below is correct as of 19<sup>th</sup> January 2018.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Research has been undertaken of recorded incidents which contain the word 'drone'.

SUFFOLK		
October	Caller reporting drone sounding noises	Logged as Mental ill health incident
October	Report of drones flying near the prison	Officer attendance
October	Report of drones flying near the prison	Officer attendance
October	Report of drones flying near the prison	Officer attendance
November	Report of a drone being flown over park during firework display & again in area next day	Logged & tagged for SNT awareness
November	Drone with a camera being flown over residential properties	Logged for information
November	Caller is a registered drone pilot & will be using drone to carry out aerial photo shoot	Logged for information
November	Shoplifting – theft of a drone	Crimed for investigation
November	Caller logging that a drone is to be used for filming in area, next day	Logged for information
November	Drone sighting near private property. Concerned that they are used by burglars.	Logged for information
November	Drone activity near prison	Officer attendance
November	Caller information police he will be using a drone in area	Logged for information
November	Report of suspicious males in area with metal detector. Concerned as recent drone use and burglaries in area.	Logged & assigned to officer
November	Drone heard in area where recent burglaries have been reported.	Logged for information
December	Caller has found a drone crashed in the garden of property	Logged for information

December	Caller has been offered a photo of her garden which has been taken from a drone	Logged. No offences
December	Caller says drone being flown under flight path for military aircraft.	Officer attendance. No trace.
December	Drone flying over high street by suspicious male. Concerned that there have been recent ram raids.	Logged for information

NORFOLK		
October	Drone flying over caravan park	Logged for information
October	Report of a drone being flown over caller's land without permission	Words of advice given to drone owner
October	Shoplifting – theft of a drone	Crime recorded and 1 arrested
October	Drone being flown near airport	Officer attended and drone owner spoken to
October	Drones stolen during burglary	Crime recorded for investigation
October	Drone being flown over houses.	All parties spoken to. No offences
October	Male outside school with a drone.	Male was carrying out filming for the school
November	A drone hovering near the prison	Officer attendance
November	Male who had previously shoplifted a drone returned to same store and carried out further shoplifting offences	Crime investigation
November	Caller logging authorised use of a drone the next day.	Logged for information
November	Report of a drone being flown near caller's window	Logged for information
November	Caller will be flying a drone in area	Logged for information
November	Report of a drone flying over caller's property	Logged for information
November	Caller logging use of a drone for aerial images	Logged for information
November	Suspicious vehicle reported. Previously had a drone flown over property	Logged for information
November	Drone being used to film Christmas lights for local news programme	Logged for information
December	Shoplifting – theft of 2 drones	Crime investigation
December	Caller reporting suspicious male who thought his drone had landed in garden. No drone seen.	Logged for information
December	Caller reports seeing a drone	Logged as Mental ill health incident

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Norfolk Constabulary  
Operations and Communications Centre  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk NR18 0WW  
OR  
Email: [freedomofinformation@norfolk.pnn.police.uk](mailto:freedomofinformation@norfolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700